

January 26, 2024

To Our Davenport Partners,

On January 15<sup>th</sup>, 2024 we increased our individual traveler Destination Amenity Fee (DAF) from \$10 to \$20. The increased fee comes with additional perks like Yoga Classes, Washington wine tasting, downtown shuttle transfers and a \$20 Food & Beverage credit. As we put this fee into place we made the decision not to pass this new increased fee onto our groups as there are amenities that your attendees may not be able to enjoy. Your groups DAF will remain at \$10 per room night (this includes guest room WiFi, 2 bottles of water, and 2 hours of bike rental) however as a bonus your attendees will be able to sign up for Yoga classes with our partner The Union, and will be able to use our shuttles now running within a ½ mile of our hotels.

Upon launch of this fee we have discovered a glitch in the Marriott Group Reservation platform that will not allow us to accurately reflect your groups agreed upon DAF of \$10. Essentially, when your guest goes to reserve their room, it will show a \$20 DAF and will highlight the all the amenities including the \$20 Food & Beverage credit and Washington wine tasting. However, upon check in your guests will only be charged the agreed upon \$10 fee.

We are working with Marriott to get this corrected as quickly as possible but recognize the solution may not be in place while your guests are making reservations. Please accept our apologies for any frustration this may be causing you or your attendees at the time of reservation. We will keep you informed as we make progress on this issue and appreciate your patience while we work with the Marriott team to resolve this issue.

Yours in hospitality,

Jon Erickson

Area Director of Sales & Marketing